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| **Alvaro Rubio Quiros**  Av. Ocho Marzo, 14 • Rivas Vaciamadrid, Madrid • 639112320 • [arubioquiros@gmail.com](mailto:arubioquiros@gmail.com)  Proactive and ambitious professional whose **computing and communication skills** have brought academically and professionally bright results. **At Amazon**, his expertise in **Supply Chain and programming** has allowed him to excel at **improving processes**, bringing **time and money savings** for the company. Likewise, he has successfully **led different large teams** when being **Area Manager** in three different sites across Europe. |
| **PROFESSIONAL EXPERIENCE** |



***(09/2023 – Present)* Last Mile Outbound Area Manager SSD VAD4 NXEA**

**Amazon (MAD4 FC), Madrid, Spain**

* Area Manager in Last Mile Project Volta (parcels are delivered from first mile warehouses)
* Leading operations meetings, managing drivers’ fleet, implementing continuous improvement ideas
* Automation Tools: automated reports (VBA+ Python), automation on drivers’ payments, block length display, drivers over blocks calculation processes, productivity monitoring
* **Achievements**: DEA (94.82%->97.39%), volume (338K -> 395K), prod (54.2 tph -> 66.7tph)



***(04/2023 – 09/2023)* Outbound Area Manger**

**Amazon (LTN4 FC), Luton, London**

* Leading a team of +60 associates in **Amazon Robotics** building
* Responsible for Picking Dpt. Monitoring CPTs (Critical Pull Time) to ensure customer promise
* Leading disciplinary, investigations meetings and briefings for large audience
* **Achievements**: Tote Transition Timereport automation and 39% KPI improvement (2.8 to 1.7 secs)



***(09/2022 – 04/2023)* Inbound Area Manger Amazon (LTN2 FC), Hemel Hempstead, London**

* Leading a team of +70 associates in **Amazon Legacy** building
* Monitoring quality and productivity KPIs (units/hour, time off task, DPMO overages/shortages)
* **Achievements**:best metrics Safety and Job Satisfaction KPIs at FC level. Safety KPI: from 6% in Sept.2022 to 2% in Feb.2023. Satisfaction: from 64% in Sept.2022 to 91% in Dec.2022



***(10/2020 – 08/2022)* Logistic Scheduler**

**Amazon (AMZL EU CO), Hemel Hempstead, London**

* Process Improvement: Building tools to automate processes by using Python and JS
* Mentoring new joiners and leading briefs for continuous improvement known as Gemba meetings
* Creating routes for Delivery Stations across Europe (an avg. of 4K routes and over 40K parcels)
* Coordinating operations between Forecasting, Scheduling and Routing Team while creating reports
* **Achievements**:sequencing tool: Python tool displaying all inputs required to create a route (dept. time, block length, service type) for any of the 300 nodes across Europe. Other tools: Flex Pricing App, Break Management, SA Forecast. Employee of the month for 6 consecutive months



***(02/2019 - 09/2019)* Supply Chain Consultant**

**Telecomunicaciones y Sistemas Informaticos S.L, Madrid, Spain**

* Building and monitoring every department’s KPIs. Developing SOPs, organizational charts, job roles

and responsibilities documents

* Responsible for the company’s ERP and CRM. Being the first point of contact for customers.
* Supporting company partners by acting as a link between CEO and delegations.

# EDUCATION



***(09/2019 – 09/2020)***

**MSc in Supply Chain & Logistics Management**

The University of Strathclyde, Glasgow, Scotland

* **Grade/Role**: **First-Class Honours 1:1 / Selected as Course Rep**
* **Accreditation**: Chartered Institution of Procurement & Supply (CIPS)



***(09/2015 - 07/2019)***

**BEng Industrial Management Engineering**

University of Rey Juan Carlos (URJC), Madrid, Spain

* **Grade**: **7.49/10** (Best in Class on subjects: Operations Management, Investment and Financing

Decisions & Human Resources)

# LANGUAGES

**Spanish** (native), **English** (C2), **French** (B1)

# COURSES & COMPETENCES

**Courses**

* **Lean Six Sigma Black Belt** by The Council for Six Sigma Certification (2021)

# Python

* **SQL**

# JavaScript, HTML, CSS

* **Microsoft Office Specialist Certification (Excel and Word)**

# Leadership Skills