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| **Alvaro Rubio Quiros**  Av. Ocho Marzo, 14 • Rivas Vaciamadrid, Madrid • 639112320 • [arubioquiros@gmail.com](mailto:arubioquiros@gmail.com)  Proactive and ambitious professional whose **computing and communication skills** have brought academically and professionally bright results. **At Amazon**, his expertise in **Supply Chain and programming** has allowed him to excel at **improving processes**, bringing **time and money savings** for the company. Likewise, he has successfully **led different large teams** when being **Area Manager** in three different sites across Europe. |
| **PROFESSIONAL EXPERIENCE** |



***(09/2023 – Present)* IB Area Manger / Last Mile Outbound Area Manager**

**Amazon (MAD4 FC), Madrid, Spain**

* Leading a team of +70 associates in **Amazon Legacy** building
* Area Manager on Last Mile New Project Volta where parcels are directly sent to customer from first mile warehouses: leading operations meetings, managing drivers’ fleet, implementing continuous improvement ideas, standardizing processes
* Additionally, supporting other areas as manager for Receive, Stow and Customer Returns Dpt.

# Achievements

* **Improvement on productivity and DEA (Delivery Estimated Accuracy – percentage of parcels delivered on time):** building a unique source to store all information, automating reports, improving processes and layout design, conducting weekly calls.

Results: 40hrs saved daily and DEA improvement of +6.4% from Sept 2023 to Jan2024



***(04/2023 – 09/2023)* Outbound Area Manger**

**Amazon (LTN4 FC), Luton, London**

* Leading a team of +60 associates in **Amazon Robotics** building
* Responsible for Picking Dpt. Monitoring CPTs (Critical Pull Time) to ensure customer promise
* Leading disciplinary, investigations meetings and briefings for large audience

# Achievements

* **Productivity Improvement:** tote transition time metric was improved from 2.8secs to 1.7 secs.

Results: 318uph (May 2023) to 326uph (June 2023) on LTN4 Picking Dpt.



***(09/2022 – 04/2023)* Inbound Area Manger Amazon (LTN2 FC), Hemel Hempstead, London**

* Leading a team of +70 associates in **Amazon Legacy** building
* Motivating and engaging associates to ensure all tasks are completed in a timely and efficient manner, with the right quality
* Delivering and communicating change during briefs where over 100 AAs attend
* Monitoring quality and productivity KPIs (units/hour, time off task, DPMO overages/shortages)
* Leading process improvements meetings for Stow Department

# Achievements

* **Best SLI (Safety Leadership Index):** KPI that evaluates how safe associates feel in workplace. Went down from 6% in Sept. 2022 to 2% in Dec. 2022 and following months (best SLI in the FC)
* **Improvement in Job Satisfaction Metric**: KPI that evaluates how satisfied associates are with the job. Increasing from 64% in Sept. 2022 to 91% in Dec. 2022 (variation of +-5% in following months)
* Process Improvement: Building tools to automate processes by using Python and JS



***(10/2020 – 08/2022)* Logistic Scheduler**

**Amazon (AMZL EU CO), Hemel Hempstead, London**

* Member of CO Voice (committee to represent the schedulers) and potentially solve problems
* Employee of the month during 6 consecutive months (0 mistakes in 6 months).
* Mentoring new joiners and leading briefs for continuous improvement known as Gemba meetings
* Creating routes for Delivery Stations across Europe (an avg. of 4K routes and over 40K parcels)
* Coordinating operations between Forecasting, Scheduling and Routing Team while creating reports

# Achievements

* **Sequencing tool:** Python tool displaying all data required to create a route for any of the 300 nodes Results: errors reduction from 24 to 4 weekly, SLA to extract information reduced from 30 to 5 secs
* **Break management app:** Python tool that splits the workload of a person that is going for a break. This app is capable of notifying all stakeholders as well as storing data.

Results: time saving splitting workload and clean “0 defects” transitions when going for break.



***(02/2019 - 09/2019)* Supply Chain Consultant**

**Telecomunicaciones y Sistemas Informaticos S.L, Madrid, Spain**

* Building and monitoring every department’s KPIs. Developing SOPs, organizational charts, job roles

and responsibilities documents

* Responsible for the company’s ERP and CRM. Being the first point of contact for customers.
* Supporting company partners by acting as a link between CEO and delegations.

# EDUCATION



***(09/2019 – 09/2020)***

**MSc in Supply Chain & Logistics Management**

The University of Strathclyde, Glasgow, Scotland

* **Grade/Role**: **First-Class Honours 1:1 / Selected as Course Rep**
* **Accreditation**: Chartered Institution of Procurement & Supply (CIPS)



***(09/2015 - 07/2019)***

**BEng Industrial Management Engineering**

University of Rey Juan Carlos (URJC), Madrid, Spain

* **Grade**: **7.49/10** (Best in Class on subjects: Operations Management, Investment and Financing

Decisions & Human Resources)

# LANGUAGES

**Spanish** (native), **English** (C2), **French** (B1)

# COURSES & COMPETENCES

**Courses**

* **Lean Six Sigma Black Belt** by The Council for Six Sigma Certification (2021)

# Python

* **SQL**

# JavaScript, HTML, CSS

* **Microsoft Office Specialist Certification (Excel and Word)**

# Leadership Skills